

Application API V2

External Partner Documentation

Authentication .1

Endpoints 1.1

- Login: <https://api-login-dev.is-il.org.il/connect/token> •
- <Update: <https://<ENV>-is-il.creatio.com/0/rest/v2/UpdateApplicationService/<ENDPOINT> •
- <Retrieve: <https://<ENV>-is-il.creatio.com/0/rest/GetApplicationService/<ENDPOINT> •

Login 1.2

Endpoint: <https://api-login-dev.is-il.org.il/connect/token>

:Request body (form-data)

- key: client_id •
- key: client_secret •
- Response: access_token •

Note: A Bearer token (*access_token*) must be included in the Authorization header of every request

Retrieving Applications (GET) .2

Overview 2.1

- .All GET endpoints share the same query parameters •
- 'DateTime format: 'YYYY-MM-DDTHH:MM:SS:NNN' •
- .Paging: up to 200 applications per response. Each response includes a HasMore field •
- .HasMore = true → more data available; send another request •
- .HasMore = false → all data returned •
- Successful response starts with: "IsSuccessful": true •

Endpoints 2.2

- Retrieve general application data: GET /GeneralData •
- Retrieve applicant documents: GET /ApplicantDocuments •
- Retrieve status log: GET /StatusLog •
- Retrieve contacts: GET /Contacts •
- Retrieve message board: GET /MessageBoard •
- Retrieve active tasks: GET /Tasks •
- Retrieve approver documents: GET /ApproverDocuments •
- Retrieve recipient companies in request: GET /RecipientCompaniesInRequest •
- Retrieve system identifiers: GET /data/?table=[table name] •

Parameters 2.3

Description	Field	Type	Notes / Values
Filter by recipient company ID	CompanyId	String (guid)	Required, unless MotherCompanyId is provided
Filter by parent company ID	MotherCompanyId	String (guid)	Required, unless CompanyId is provided
Polygon field type selector	AOIGeoJsonXY	Boolean	If true, only this field is returned. Default when no parameter is sent.
	AOIGeoJsonLatLong	Boolean	If true, only this field is returned.
Retrieve a specific application by ID	ApplicationId	String (guid)	When provided, only this application is returned, regardless of other parameters.
Retrieve open / closed applications	IsOpenStatus	Boolean	Required. true = open (submitted, completions required). false = closed (pending reopen, end of treatment, cancelled).
Filter by submission date (start)	FromSentDate	DateTime	Use with ToSentDate to define a submission date range.
Filter by submission date (end)	ToSentDate	DateTime	Use with FromSentDate to define a submission date range.

Filter by last modified date (start)	FromModifiedOn	DateTime	Use with ToModifiedOn to define a modification date range.
Filter by last modified date (end)	ToModifiedOn	DateTime	Use with FromModifiedOn to define a modification date range.
Filter by case handler ID	OwnerId	String (guid)	

Updating Applications (POST) .3

Required Fields (all endpoints) 3.1

Field Name	Type	Description
ApplicationId	String (guid)	The ID of the application to update.
CompanyId	String (guid)	The ID of the recipient company.
ModifiedBy { "ContactName": String, "ContactEmail": String, "ContactPhone": String }	Object	Updates the "API Updater Details" field on the application.

Endpoints 3.2

- General application update: POST /ApplicationData •
- Update to Submitted & In Treatment: POST /SendTreatmentStatus •
- Update to Completions Required: POST /ComplitionsRequiredStatus •
- Update to End of Treatment: POST /EndTreatmentStatus •
- Request to reopen application: POST /ReopenAppRequest •

Endpoint Details 3.3

POST /ApplicationData — General Update (no status change) 3.3.1

Field Name	Type	Description & Notes
SocialMessage	String	A new message to post on the application message board.
InternalReferenceNumber	String	Updates the Internal Reference Number / Estimate Number field.
ClassificationId	String (guid)	Updates the application classification field by classification ID.
Attachments [{"FileName": String, "FileBase64": String (base64) }]	Array of objects	Uploads files to the Approver Documents tab. Multiple files supported.

POST /SendTreatmentStatus — Update to Submitted & In Treatment 3.3.2

Note: Only allowed when the current application status is 'Completions Required

Field Name	Type	Description & Notes
SocialMessage	String	A new message to post on the application message board.

POST /CompletionsRequiredStatus — Update to Completions Required 3.3.3

Note: Only allowed when the current application status is 'Submitted & In Treatment

Field Name	Type	Description & Notes
DocumentsForCompletion [{"DocumentId": String (guid) }]	Array of objects	Required completion documents — up to 3 files.
CompletionsWithoutDocs	String	Transition to completions without requesting documents. Attach instructions in the message board.
Attachments [{"FileName": String, "FileBase64": String (base64) }]	Array of objects	Uploads files to the Response to Applicant folder under Approver Documents.
SocialMessage	String	A new message to post on the application message board.
InternalReferenceNumber	String	Updates the Internal Reference Number / Estimate Number field.

ClassificationId	String (guid)	Updates the application classification field by classification ID.
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Note: Exactly one of the following must be provided: DocumentsForComplition OR ComplitionsWithoutDocs

POST /EndTreatmentStatus — Update to End of Treatment 3.3.4

Note: This transition is allowed from any status

Field Name	Type	Description & Notes
FinishTreatmentReasonId	String (guid)	Updates the End of Treatment Reason field. Required.
Attachments [{"FileName": String, "FileBase64": String (base64) }]	Array of objects	Uploads files to the Approver Documents tab.
SocialMessage	String	A new message to post on the application message board.
InternalReferenceNumber	String	Updates the Internal Reference Number / Estimate Number field.
ClassificationId	String (guid)	Updates the Application Classification field by classification ID.

Note: FinishTreatmentReasonId is required. For citizen-initiated applications, an end-of-treatment file must be attached

POST /ReopenAppRequest — Approve or Reject Reopen Request 3.3.5

Note: Only allowed when the application status is 'Pending Reopen Approval

Field Name	Type	Description & Notes
* IsApproved	Boolean	Approve or reject the reopen request. true = approved (status moves to Submitted & In Treatment). false = rejected (application stays closed).

Error Codes .4

Error Message	Code	Description
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The 'ApplicationId' provided is invalid.	1055	Invalid application ID — not a string or valid GUID (ApplicationId)
The date format for 'FromAppSentDate' is invalid. Please use 'YYYY-MM-DDTHH:MM:SS:NNN'.	1059	Invalid date or out-of-range date in FromAppSentDate
The 'IsApproved' field is required and cannot be empty.	1039	Required field missing (IsApproved)
Both FileName and FileBase64 fields are required.	1046	Both FileName and FileBase64 are mandatory
The application you are trying to update has been canceled by the applicant.	1007	Application is in Document Collection status
The application has not been submitted yet.	1008	Application is in Cancelled status
The 'OwnerId' provided is invalid.	1066	Invalid handler ID (OwnerId)
The 'ModifiedOn' date cannot be in the future.	1064	Future date in ModifiedOn
Cannot reopen an application in End of Treatment status except via reopen process.	1024	Status transition not allowed
The current application status does not permit this type of update.	1069	Status-based update not permitted
The same 'DocumentId' was provided more than once.	1031	Duplicate DocumentId in DocumentsForCompletion
The 'FinishTreatmentReasonId' provided does not exist.	1036	End of treatment reason ID not found
The 'FinishTreatmentReasonId' provided is invalid.	1038	Invalid end of treatment reason ID
The 'Attachments' array is missing. An end-of-treatment file is required for citizen applications.	1040	Missing file attachment for citizen application
The 'FileName' in 'Attachments' is invalid.	1014	Invalid file name — not a string
The 'FileBase64' in 'Attachments' is invalid. Please use base64 format.	1015	File not in valid base64 format
The date format for 'ModifiedOn' is invalid.	1063	Invalid date format in ModifiedOn
The 'ToAppSentDate' cannot be in the future.	1062	Future date in ToAppSentDate
The 'OwnerId' does not exist.	1065	Handler ID not found
The application is already in End of Treatment status.	1034	Cannot update a closed application

Required fields missing in Attachments object (FileName / DocumentId / FileBase64).	1017	Incomplete attachment object
The value for 'OnlyOpenApplications' is invalid.	1057	Invalid value for OnlyOpenApplications
The 'ContactPhone' is invalid.	1022	Invalid phone number (ContactPhone)
The 'ContactEmail' is invalid.	1021	Invalid email address (ContactEmail)
The 'FromAppSentDate' cannot be in the future.	1060	Future date in FromAppSentDate
The uploaded file exceeds the 25 MB limit.	1016	File size over 25 MB
At least one of 'DocumentsForComplition' or 'ComplitionsWithoutDocs' is required.	1026	Missing required completion field
The 'ModifiedBy' object is missing required fields.	1019	Incomplete ModifiedBy object
'CompanyId' is missing from the request.	1043	Required field CompanyId missing
The 'CompanyId' is invalid.	1004	Invalid recipient company ID
Interface operation failed.	1047	General interface error
The 'InternalReferenceNumber' is invalid.	1010	Not a string value
The date format for 'ToAppSentDate' is invalid.	1061	Invalid date format in ToAppSentDate
The 'ApplicationId' is invalid.	1001	Invalid application ID
The 'CompanyId' does not exist.	1006	Recipient company not found
At least one field (besides ModifiedBy) is required.	1023	No payload field provided
The 'Note' in 'DocumentsForComplition' is invalid.	1032	Invalid note field
'FinishTreatmentReasonId' is required and cannot be empty.	1035	Required field missing
Invalid value for AOICentroidXY / AOICentroidLatLong.	1067	Must be true or false
No reopening request was submitted by the applicant.	1041	Cannot reopen — no reopen request found
The 'DocumentId' in 'DocumentsForComplition' is not active.	1029	Document is inactive or cancelled
The 'MotherCompanyId' is invalid.	1052	Invalid parent company ID
The 'DocumentId' in 'DocumentsForComplition' is invalid.	1030	Invalid document ID

The 'CompanyId' does not match your associated company.	1005	Company ID does not belong to API user
The 'FinishTreatmentReasonId' does not match the request type.	1037	Reason does not match application type
The 'ClassificationId' does not exist.	1011	Classification ID not found
The 'IsApproved' value is invalid.	1042	Must be true or false
The 'MotherCompanyId' does not exist.	1053	Parent company not found
Cannot update status to 'Submitted & In Treatment' unless current status is 'Completions Required'.	1044	Invalid status transition
The 'ClassificationId' does not match your associated company.	1012	Classification belongs to a different company
Both 'MotherCompanyId' and 'CompanyId' are missing.	1050	At least one company ID is required
The 'SocialMessage' is invalid.	1009	Not a string value
The application does not belong to your company (pull).	1056	Access denied to this application
The 'DocumentId' in 'DocumentsForComplition' does not exist.	1028	Document ID not found
The 'ModifiedBy' object is required.	1018	Required field missing
The 'ComplitionsWithoutDocs' value is invalid.	1033	Empty or not a valid string
Only one of 'DocumentsForComplition' or 'ComplitionsWithoutDocs' should be provided.	1027	Multiple completion fields provided
The 'MotherCompanyId' does not match your associated company.	1054	Parent company ID does not belong to API user
A completion file must be submitted for the initiating company.	1049	End of treatment file required
Access denied to this table.	1068	Insufficient permissions
The 'ApplicationId' does not exist.	1002	Application not found
The 'CompanyId' does not match your associated company (update).	1051	Company ID does not belong to API user

The 'InternalReferenceNumber' exceeds the character limit.	1045	Value too long
'FromAppSentDate' cannot be after 'ToAppSentDate'.	1058	Start date is after end date
You can upload up to 3 documents during the completion process.	1048	Document limit exceeded
The 'ClassificationId' is invalid.	1013	Invalid classification ID
The application does not belong to your company (update).	1003	Access denied to this application
The 'ContactName' is invalid.	1020	Not a string (ContactName)
'ApplicationId' is missing from the request.	1000	Required field missing